

Subject to the conditions stated in this policy, this Limited Warranty covers any defects in material or workmanship under normal use for one year from the date of delivery. This warranty is only applicable to parts purchased directly from Genesis Technology, Inc., and supersedes any and all other warranty statements and conditions.

During the Warranty Period, Genesis Technology, Inc. will repair, replace or issue credit, for products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

The Warranty Period for parts purchased from Genesis Technology, Inc. is one year from the date of delivery.

This Limited Warranty does not cover any problems or issues that may be caused by:

- Defects or damages due to drawing, design or specification supplied to and/or dictated by the buyer.
- Defects arising from normal usage wear and tear, willful damage, negligence, abnormal working or storage conditions including but not limited to:
 - High temperature
 - Low temperature
 - High humidity
- Defects due to failure to follow instructions for use or application as issued by Genesis Technology, Inc, either verbal or written.
- Misuse, alteration, repair or rework of parts without the express written consent of Genesis Technology, Inc.
- Modifications, repairs or rework by anyone other than Genesis Technology, Inc.

Any warranty claim by the buyer shall be notified to Genesis Technology, Inc. via email within five (5) business days from the date of delivery or within five (5) days of the date of discovery of the defect or failure.

Any and all warranty claims must be in writing and contain complete and accurate information regarding the claim including:

- Purchase Order number
- Part number
- Date of delivery or receipt
- Quantity of alleged defective parts
- Details of the alleged defect

Under no circumstances will returns be accepted without a valid Return Material Authorization (RMA.) RMA will be issued once all of the information stated above is received and the claim is evaluated.